

- Catalogue product search
- Price and availability
- Order placement
- Order acknowledgement
- Order status and search
- Accounts payable ageing
- Invoice history and reprint capability

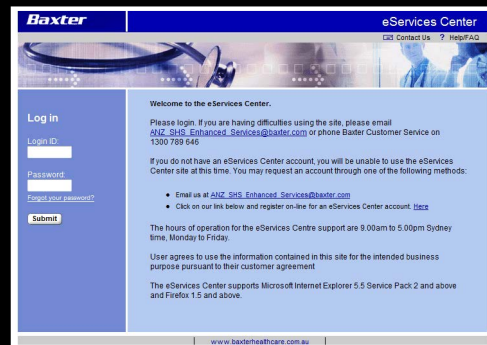
Customer Self-Service



Baxter's Customer Self-Service solution is available 24/7, and is offered free of charge to all Baxter customers with an internet-accessible computer.

Baxter continues to increase the functionality of Customer Self-Service to keep up with the changing needs of customers. The following e-Business transactions are currently supported:

- Catalogue product search
- Price and availability
- Order placement
- Order acknowledgement
- Order status and search
- Accounts payable ageing
- Invoice history and reprint capability



Any code which is approved for sale in Australia or New Zealand*, and is routinely stocked in Baxter's warehouse network, can be ordered via the Customer Self-Service solution.

Registration is easy and takes just a few minutes.

Register online at

<https://www.ecomm.baxter.com/csse1/welcome.do>

*Please note that unregistered/special access products, and compounded products supplied through Baxter's Pharmacy Services, are not orderable via the self-service solution.

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